BSW STUDENT HANDBOOK
School of Social Work

2016 – 2017
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A Note from the BSW Coordinator

Welcome to Social Work!

You have chosen a profession with a strong tradition of service and commitment to improving the lives of others. You are joining the ranks of a long list of social workers that have made important differences in society. Jane Addams established a settlement house in Chicago and worked for social justice and peace. She was the first American woman to win the Noble Peace Prize. Harry Hopkins designed the New Deal that helped the United States cope with the Depression. Whitney Young was a major leader in the Civil Rights movement. Today social workers are continuing their efforts in Congress, hospitals, mental health centers, schools, substance abuse programs, neighborhood centers, nursing homes, homeless shelters, hospice programs, and many other settings. Social workers work with people from all backgrounds to help them find ways to live richer and more productive lives.

You will discover that the profession of social work will open many doors for you because social workers are engaged in a variety of settings and activities. You will also discover that social work is a very challenging profession. In responding to these challenges, you will grow intellectually and personally.

The School of Social Work is committed to working with you to gain the understanding and skills that you will need to contribute to the profession. You will find yourself being pushed to ask new questions, to explore new areas, and to grow personally and professionally. Take advantage of this opportunity. Use the faculty expertise to help you in the process. We are fellow travelers on the journey.

Again, welcome to the School of Social Work at the University of Central Florida.

Robin M. Kohn

Robin M. Kohn, MSW, LCSW
BSW Coordinator and Associate Instructor
History of Social Work at UCF

Social Work first began as an undergraduate concentration in Social Welfare in the University’s Department of Sociology and Anthropology in the late 1960s. In 1975, the concentration received its first accreditation by the Council on Social Work Education. In 1978, the concentration became a program and in 1982 the program was redesigned as the Department of Social Work. The Department joined the newly formed College of Health and Public Affairs in 1989 where it currently resides. In 1995, the Board of Trustees approved conversion of the Department of Social Work to the School of Social Work. This predestination from a Department to a School confers a status consistent with the expectations of professional colleagues and external constituencies. The BSW and MSW programs maintain accreditation through the Council on Social Work Education.

Principles and Philosophy of the School of Social Work

The School of Social Work is committed to the pursuit of excellence in the teaching and the promotion of competent, ethical social work practice. The BSW Program is guided by five principles:

1. All people deserve to be treated in a manner that recognizes their individuality, dignity, and self-worth.
2. Social workers provide moral, passionate, and practical leadership in advocating for social and economic equality, in particular for those least powerful members of society.
3. Social workers, as citizens of a global village, recognize and appreciate that cultural diversity enriches us all.
4. Social work practice in the 21st century will require a mastery of theory and interventions that will impact the form and process of professional relationships.
5. Scientific inquiry and the pursuit of knowledge are an integral form of energy for the human spirit.

In the early 1960s, UCF adopted Pegasus, the winged horse of Greek mythology, to depict the contrast and connection between the old and the new, and between the humanities and the sciences. According to mythology, Pegasus carries hopes, aspirations, and poetry into the skies. This characterization of the winged horse appropriately describes how the School of Social Work has moved into the 21st century. Faculty, students, and alumni are spurred forward by a collective passion and public resolve which strives for: a society that seeks social justice and equality for all its members; a society in which all people are able to maximize their fullest potential; a society that values inclusion and embraces diversity and a society in which its members are responsive to all people and their concerns.
General Admission Requirements

Students are admitted to the undergraduate program only in the summer or fall terms. Acceptance to the University does not necessarily constitute admission to the upper division social work program.

To be considered for admission to the program, students must have:
- Admission to the University
- A 2.5 overall GPA
- General Education and program prerequisites completed (or close to being completed)

A separate application to the limited access program must be submitted to the School of Social Work via mail or hand delivery to School of Social Work Office in HPA 1, room 204. Along with the social work application, please provide one letter of recommendation from an instructor and/or supervisor from place of employment. All letters should be addressed to the BSW Coordinator.

This limited access program is work-intensive. Due to this, it is strongly recommended that students be at least one year post high school prior to applying to the program. Students with concerns or questions should contact the BSW Program Coordinator or BSW Advisor to schedule an appointment.

School of Social Work Mission Statement

The UCF School of Social Work BSW Program prepares social work students to become generalist practitioners who promote optimal well-being, human rights, and social and economic justice. The School focuses on social change from a regional and global perspective with individuals, families, groups and communities in diverse practice settings through research informed practice.

SCHOOL OF SOCIAL WORK GOALS

To prepare professional B.S.W./generalist social work practitioners to:

Goal 1: Apply professional knowledge, skills, and values with diverse individuals, families, groups, and communities.


Goal 3: Promote the optimal well-being of vulnerable, oppressed, and marginalized populations by building on their strengths and resilience through collaborative community partnerships.

Goal 4: Integrate research informed practice in generalist settings.

Goal 5: Advocate for policies and services that promote social change and the quality of professional social work practice.
The BSW curriculum, nationally accredited by the Council on Social Work Education aims to graduate social work generalists who have achieved the following competencies and practice behaviors:

Competencies

1. **Identify as a professional social worker and conduct oneself accordingly.**  
   **Practice Behaviors**  
   1. Advocate for client access to the services of social work;  
   2. Practice personal reflection and self-correction to assure continual professional development;  
   3. Attend to professional roles and boundaries;  
   4. Demonstrate professional demeanor in behavior, appearance, and communication;  
   5. Engage in career-long learning; and  
   6. Use supervision and consultation.

2. **Apply social work ethical principles to guide professional practice.**  
   **Practice Behaviors**  
   7. Recognize and manage personal values in a way that allows professional values to guide practice;  
   8. Make ethical decisions by applying standards of the National Association of Social Workers Code of Ethics and, as applicable, of the International Federation of Social Workers/International Association of Schools of Social Work Ethics in Social Work, Statement of Principles;  
   9. Tolerate ambiguity in resolving ethical conflicts;  
   10. Apply strategies of ethical reasoning to arrive at principled decisions.

3. **Apply critical thinking to inform and communicate professional judgments.**  
   **Practice Behaviors**  
   11. Distinguish, appraise, and integrate multiple sources of knowledge, including research-based knowledge and practice wisdom;  
   12. Analyze models of assessment, prevention, intervention, and evaluation;  
   13. Demonstrate effective oral and written communication in working with individuals, families, groups, organizations, communities, and colleagues.

4. **Engage diversity and difference in practice.**  
   **Practice Behaviors**  
   14. Recognize the extent to which a culture’s structures and values may oppress, marginalize, alienate, or create or enhance privilege and power;  
   15. Gain sufficient self-awareness to eliminate the influence of personal biases and values in working with diverse groups;  
   16. Recognize and communicate their understanding of the importance of difference in shaping life experiences;  
   17. View themselves as learners and engage those with whom they work as informants.

5. **Advance human rights and social and economic justice.**  
   **Practice Behaviors**  
   18. Understand the forms and mechanisms of oppression and discrimination;  
   19. Advocate for human rights and social and economic justice;  
   20. Engage in practices that advance social and economic justice.
   **Practice Behaviors**
   21. Use practice experience to inform scientific inquiry;
   22. Use research evidence to inform practice.

7. Apply knowledge of human behavior and the social environment.
   **Practice Behaviors**
   23. Utilize conceptual frameworks to guide the process of assessment, intervention, and evaluation;
   24. Critique and apply knowledge to understand person and environment.

8. Engage in policy practice to advance social and economic well-being and to deliver effective social work services.
   **Practice Behaviors**
   25. Analyze, formulate, and advocate for policies that advance social well-being;
   26. Collaborate with colleagues and clients for effective policy action.

9. Respond to contexts that shape practice.
   **Practice Behaviors**
   27. Continuously discover, appraise, and attend to locales, populations, scientific and technological developments, and emerging societal trends to provide relevant services;
   28. Provide leadership in promoting sustainable changes in service delivery and practice to improve the quality of social services.

10. Engage, assess, intervene, and evaluate with individuals, families, groups, organization, and communities.
    **Practice Behaviors**
    29. Substantively and affectively prepare for action with individuals, families, groups, organizations, and communities;
    30. Use empathy and other interpersonal skills;
    31. Develop a mutually agreed-on focus of work and desired outcomes.
    32. Collect, organize, and interpret client data;
    33. Assess client strengths and limitations;
    34. Develop mutually agreed-on intervention goals and objectives;
    35. Select appropriate intervention strategies.
    36. Initiate actions to achieve organizational goals;
    37. Implement prevention interventions that enhance client capacities;
    38. Help clients resolve problems;
    39. Negotiate, mediate, and advocate for clients;
    40. Facilitate transitions and endings.
    41. Critically analyze, monitor, and evaluate interventions.

**Degree Requirements in Social Work**

Educational standards for all social work programs are established by the Council on Social Work Education, the national accreditation body for professional social work education. Curriculum direction and content is regulated by the Council through its accreditation standards. A degree in social work requires successful completion of the scheduled courses of study and a minimum of 120 credit hours to meet the University requirement to graduate. Students also must have an overall GPA of 2.5 in all social work courses. All students must complete 30 credit hours in social work at
UCF to meet the university residency requirements. Students may not be in “transient” status the last semester prior to graduation.

As a social work student you were accepted into the program under one of the following categories:

**Conditional Student:** The required prerequisite courses for the social work program are not completed. If this is the case, you are allowed to register for two (2) social work courses, SOW 3104 Human Behavior & Social Environment HBSE-I and SOW 3284 Social Work Perspectives on Social Justice and may be allowed to register for more classes upon meeting with the BSW Advisor or Coordinator. Students who are accepted conditionally need to contact the BSW Advisor to discuss their situation, follow up on registration, and complete an academic degree plan. When all your requirements for the Social Work Program are met, your status will be changed from “conditional” to “regular” following completion of the change of major form. Students need to notify the BSW Advisor when all requirements are met.

**Regular Student:** All the requirements for the program are met. You will be able to register for any of the undergraduate social work classes after completion of an academic degree plan and the change of major form.

**Provisional Student:** The required admission GPA (2.5) for the program has not been met. The School can admit up to 10% of the number of undergraduate students who apply and do not meet the requirements.

The credit hours are divided among seven (7) areas: common program prerequisites, required academic courses, field education, electives, statistics, cultural studies and foreign language.

1. **Common Program Prerequisites:** To be admitted to the School as a social work major, a student must successfully complete the requirements listed below.
   
   **A. Foundation Prerequisites:**

   1. *General Education Requirements* of the University of Central Florida or Associate of Arts (AA) degree from a Florida Community or State College.
   
   **B. Program Course Prerequisites:**

   1. American National Government (POS 2041) 3hrs
   2. Biological Principles (BSC 1005) or Anatomy or Physiology 3hrs
   3. Macroeconomics (ECO 2023) or Microeconomics (ECO 2013) 3hrs
   4. General Psychology (PSY 2012) 3hrs
   5. General Sociology (SYG 2000) or Social Problems (SYG 2010) 3hrs
Deadline for prerequisites to be completed is the summer semester prior to the last year in the BSW program.

2. **Course Requirements:** The undergraduate curriculum structure is built upon the guidelines established by the Council on Social Work Education. Academic credit will not be awarded for life or work experiences. Students are not eligible to “test out” of any social work class.

A. **Human Behavior**
- SOW 3104 Human Behavior & Social Environment - I 3hrs
- SOW 3111 Human Behavior & Social Environment - II 3hrs
- SOW 3620 Culturally Competent Social Work Practice 3hrs

B. **Social Welfare Policy and Services**
- SOW 3284 Social Work Perspectives on Social Justice 3hrs
- SOW 4232 Social Welfare Policies and Issues 3hrs

C. **Social Work Research**
- SOW 3401 Social Work Research (Methods) 3hrs

D. **Social Work Practice**
- SOW 3300 Practice I: Understanding Generalist Practice 3hrs
- SOW 3352 Practice II: Interpersonal Skills 3hrs
- SOW 4341 Micro-level Roles and Interventions 3hrs
- SOW 4343 Macro-level Roles and Interventions 3hrs
- SOW 4730 Documentation in Social Work Practice 3hrs

E. **Field Education** - In the final semester of the BSW Program, each student completes an internship in a social service agency. Students are supervised during their internship by a professional social worker who holds an MSW degree and has a minimum of two (2) years of post-MSW experience or a BSW degree and a minimum of five (5) years post-graduate work experience.

F. **Field Courses**

**Full-time**
- SOW 4510 Field Education (internship) (spring semester) 9 hrs.
- SOW 4522 Field Education Seminar (spring Semester) 3 hrs.

**Part-time**
- SOW 4941 Part-time Field Education (spring semester) 4 hrs.
- SOW 4941 Part-time Field Education (summer semester) 5 hrs.
- SOW 4515 Field Education Seminar (PT) (spring semester) 2 hrs.
- SOW 4515 Field Education Seminar (PT) (summer semester) 1 hrs.

*Please note: part-time students must register for SOW 4941 and SOW 4515 during both spring and summer semesters*

Students completing their internship on a full-time basis will be placed in an internship during spring semester. Students completing their internship on a part-time basis will be placed in an internship for spring and
summer semesters. Please note that students must remain in their internship for the length of the semester. While in field, students are also enrolled in a Field Education Seminar which meets on a weekly basis. The Seminar facilitates the integration of field and classroom learning. Full-time students will attend Field Education Seminar during spring semester. Part-time students will attend a Field Education Seminar during the spring semester with continuation in the summer semester.

To qualify for entry into the field, students must have completed all of the required social work courses and have a 2.5 GPA in the major. (SOW 4522 Seminar for full time and SOW 4515 part time.)

3. **Electives:** Each student must successfully complete at least two (2) elective courses in social work. Students are encouraged to take as many social work electives as possible depending on interest and room in your schedule. Social work electives are courses that focus on practice with either a special population or a specific practice settings. Regularly, the School of Social Work offers one or more of the following per semester:

   - GEY 3001 Gerontology: An Interdisciplinary Overview 3hrs
   - SOW 3740 Social Work Practice with Loss & Life’s Transitions 3hrs
   - SOW 4148 Introduction to Military & Veterans Culture in SW 3hrs.
   - SOW 4322 Social Work Practice with Groups 3hrs
   - SOW 4602 Social Work in Health Settings 3hrs
   - SOW 4645 Social Services for the Elderly 3hrs
   - SOW 4650 Child Abuse: Treatment and Prevention 3hrs
   - SOW 4654 Children’s Services 3hrs
   - SOW 4673 Social Work Practice: The Lesbian, Gay, Bisexual, and Transgendered (+) Experience 3hrs
   - SOW 4705 Prevention & Treatment of Adolescent Substance Abuse 3hrs
   - SOW 4706 Interventions with Substance Abusers 3hrs
   - SOW 4754 Forensic Social Work Theory and Practice 3hrs
   - SOW 4794 Social Work Practice with Immigrants and Refugees 3hrs

4. **Statistics:** Each student must complete a statistics course before or during the first two semesters of their study in the major.
   - STA 2014 Principles of Statistics or STA 2023 Statistical Methods I: 3hrs

5. **Cultural Studies for Social Work Degree:**
   In order to develop awareness, sensitivity, understanding, appreciation, and respect for diversity, social work students are required to complete a minimum of six (6) hours in cultural studies that include content related to race, ethnicity, culture, religion, sexual orientation, disability, etc. A student may complete these courses in any semester. A list of courses may be found on the School of Social Work website.
State Foreign Language Requirement

Students who have not met the University’s foreign language admission requirement may not complete this requirement by taking courses in cultural studies. UCF’s foreign language admission requirement includes the following:
A. Two years of the same foreign language in high school, or one year of foreign language at the college level prior to graduation.
B. Two years of American Sign Language in high school or one year of American Sign Language (ASL) at the college level prior to graduation.

Certificate Programs

Prior to graduation, all students earning a certificate must submit a certificate completion form obtained from the Social Work Office (HPA I - 204). Upon graduation and verification of required courses, the certificate will be mailed to you. When filing your intent to graduate online the semester prior to your actual graduation, you will need to identify a certificate (if earning one). For more information on the certificate programs, please contact the BSW Coordinator at 407-823-2967.

Certificate and Minor in Aging Studies

In recognition of the special needs of the older adults in Central Florida, the School offers a 15 - credit (18 credits for the minor) interdisciplinary program open to all students in any major as well as non-degree seeking leading to a Certificate in Aging Studies. This certificate prepares students for careers in applied gerontology, research, public service or for graduate training. Courses focus on the physiological, psychological, sociological, environmental, cultural, legal-ethical and public policy issues affecting older adults. Students majoring in health professions, biomedical science, criminal justice and legal studies, hospitality management, psychology, social work, nursing, sociology, business, exercise science, physical education, communication sciences and disorders or education find study of the aging process especially helpful. An internship, along with course options that include service-learning activities are required.

Certificate website:  
http://www.catalog.ucf.edu/

Minor website:  
http://www.ucf.edu/catalog/current/minors

Nonprofit Management/ National Certification in Nonprofit Management - Minor

The Nonprofit Management Minor at the University of Central Florida will provide interdisciplinary classroom experience and experiential learning opportunities for
students planning a career as a nonprofit professional. If all of the following requirements are met (including “Other Requirements”), the student can earn both a minor and National Certification from the Nonprofit Leadership Alliance. For more information contact: Dr. Stephanie Krick (stephanie.krick@ucf.edu) http://www.cohpa.ucf.edu/pubadm/

**Children’s Services Certificate**

This certificate is awarded only to students in the undergraduate social work program. The Children’s Services Certificate is designed to help students learn about the various components of the child welfare system and how that system impacts children and families. Students are prepared to identify child welfare problems such as child abuse and neglect experienced by children and families and are taught basic skills in working with families and with the child welfare system. The certificate includes both classroom academic work and a specialized field internship. Website: http://www.ucf.edu/catalog/current/minors

**Schedules of Study**

**Full-time Program**

**Points to Keep in Mind:**
1. Courses are offered only during specified semesters.
2. Courses should be taken sequentially and only when prerequisites have been met.
3. All required social work courses must be completed prior to the internship (i.e., Field Education and Field Seminar) and have a 2.5 GPA in the major.
4. The full-time Field Education course is offered only in the spring semester.
5. Two electives must be social work electives: GEY 3001, SOW 3740, 4148, 4283, 4322, 4602, 4645, 4650, 4654, 4673, 4705, 4706, 4754, and 4794. Please contact the BSW Advisor to obtain more information on these courses.

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<th>Course</th>
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<tr>
<td><strong>SUMMER SEMESTER ADMISSION – JUNIOR YEAR</strong></td>
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<tr>
<td>SOW 3300 Practice I: Understanding Generalist Practice</td>
<td>3hrs</td>
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<tr>
<td>SOW 3620 Culturally Competent Social Work Practice</td>
<td>3hrs</td>
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<tr>
<td>SOW xxx SOW Elective (if needed)</td>
<td>3hrs</td>
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<td><strong>Total Hours</strong></td>
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<tr>
<td><strong>FALL SEMESTER - JUNIOR YEAR</strong></td>
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<tr>
<td>SOW 2020 Careers in Creating Social Change (not required)</td>
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<tr>
<td>SOW 3104 Human Behavior &amp; Social Environment I (HBSE I)</td>
<td>3hrs</td>
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<tr>
<td>SOW 3284 Social Work Perspectives on Social Justice</td>
<td>3hrs</td>
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<tr>
<td>SOW 3300 Practice I: Understanding Generalist Practice</td>
<td>3hrs</td>
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<tr>
<td>STA 2014 Principles of Statistics</td>
<td>3hrs</td>
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<tr>
<td>SOW xxxx SOW Elective (if needed)</td>
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<td><strong>Total Hours</strong></td>
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SPRING SEMESTER - JUNIOR YEAR

SOW 3111 Human Behavior & Social Environment II (HBSE II) 3hrs
SOW 3352 Practice II: Interpersonal Skills 3hrs
SOW 3401 Social Work Research (Methods) 3hrs
SOW 3620 Culturally Competent Social Work Practice 3hrs
SOW xxxx SOW Elective (if needed) 3hrs

Total Hours 12-15hrs

SUMMER SEMESTER

SOW 3620 Culturally Competent Social Work Practice 3hrs
SOW 4343 Macro Level Roles and Interventions 3hrs

FALL SEMESTER - SENIOR YEAR

SOW 4232 Social Welfare Policies and Issues 3hrs
SOW 4341 Micro Level Roles and Interventions 3hrs
SOW 4343 Macro Level Roles and Interventions 3hrs
SOW 4730 Documentation in Social Work Practice 3hrs

Total Hours 12-15hrs

SPRING SEMESTER - SENIOR YEAR

*SOW 4510 Field Education 9hrs
SOW 4522 Field Education Seminar 3hrs

Total Hours 12-15hrs

*Students in the full-time BSW Program are allowed (if needed) to complete field education part-time over two semesters. Please refer to the part-time schedule for course numbers and credit hours.

Part-time Program

Points to Keep in Mind:
1. Courses are offered only during specified semesters.
2. Courses should be taken sequentially and only when prerequisites have been met.
3. All required social work courses must be completed prior to the internship (i.e., Field Education and Field Seminar) and have a 2.5 GPA in the major.
4. The part-time Field Education and Field Education Seminar course is offered in the spring with continuation in summer. Students will need to register for field education and field seminar again in the summer semester.
5. Two electives must be social work electives GEY 3001, SOW 3740, 4148, 4283, 4322, 4602, 4645, 4650, 4654, 4673, 4705, 4706, 4754, and 4794. Please refer to the BSW Advisor to obtain more information on these courses.

Course Credits

SUMMER ADMISSION

SOW 3300 Practice I: Understanding Generalist Practice OR 3hrs
SOW 3620 Culturally Competent Social Work Practice 3hrs
Extra Electives (if needed) 3hrs

Course Credits
<table>
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<th>Semester</th>
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<tr>
<td>FALL SEMESTER - YEAR 1</td>
<td>SOW 3104</td>
<td>Human Behavior &amp; Social Environment I (HBSE I)</td>
<td>3 hrs</td>
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<td></td>
<td>SOW 3284</td>
<td>Social Work Perspectives on Social Justice</td>
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<td></td>
<td>STA 2014</td>
<td>Principles of Statistics OR</td>
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<td>Statistical Methods I</td>
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<td>Human Behavior &amp; Social Environment II (HBSE II)</td>
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<td>Social Work Research (Methods)</td>
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<td>Practice I: Understanding Generalist Practice</td>
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<td>Culturally Competent Social Work Practice</td>
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<td>SOW 4232</td>
<td>Social Welfare Policies and Issues</td>
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<td>SOW 4730</td>
<td>Documentation in Social Work Practice</td>
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<td>SOW 4341</td>
<td>Micro-Level Roles and Interventions</td>
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<td>SPRING SEMESTER- YEAR 3</td>
<td>SOW 4941</td>
<td>Part-Time Field Education</td>
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<td>SOW 4515</td>
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Field Education

Field Education is where social work comes alive! It is where students begin to apply the knowledge they have learned in the classroom to the practice of social work in the field.

The faculty in the Field Education Office are responsible for assigning students to their field placement sites. Informational sessions will be held by the field faculty to provide information to all BSW students about the field placement process including the submission of field applications, requirements, expectations, policies and procedures during the fall semester prior to the internship.

Please note that students are not allowed to contact agencies on their own to discuss the possibility of an internship with any agency. Making contact with an agency without going through the Field Education Office will result in that agency being disqualified as a potential internship site for the student.

Field Education Hours and Seminar

BSW students are assigned to an agency placement for 420 hours. Students completing an internship on a full-time basis are in their field placement during spring semester. Students completing an internship on a part-time basis are in their field placement during spring and summer semesters. Full-time students are in field for an average of 28 hours per week and part-time students are in field for an average of 14 hours per week. Please note that students must be in their field placements for the length of the semester and cannot finish their placement early/before the semester ends.

For detailed policies related to Field Education please see the online Field Manual at http://www.cohpa.ucf.edu/social/field_education/

Employment Based Internships

Students may be allowed to complete one field placement in their current place of employment. A number of critical requirements must be met in order to complete a placement in a student’s employment site including:

1. The agency must meet all social work field requirements and be affiliated with the School of Social Work (including supervision provided by an approved MSW/BSW).
2. The field assignments must be significantly different from the student’s current work responsibilities. The learning competencies for the employment based internship must relate to the student’s level of internship.
3. The supervisor for the internship cannot be the same as the supervisor for the student’s job.
4. The student and agency administrator must complete the **Employment Based Internship Agreement** form found on the Field Education website and submit it to the Field Education Office at least **30 days prior** to the start of the internship. *Students should not assume that these placements will be automatically approved. Applications will not be accepted after the 30 day deadline.*

5. Students are notified in writing by the Coordinator of Field Education if their employment based internship request is approved/denied.

**Field Education Requirements**

1. (Students must meet with the faculty of the Field Education Office to discuss and determine their field placement site.) Please do not contact agencies on your own.

2. Students must complete and submit a Placement Confirmation Form to the Field Education Office prior to starting their internship. Any hours accrued prior to submitting a Placement Confirmation Form will not be counted. Students will be provided with a copy of this form during their interview with field faculty to discuss their placement. It is also available on the field education website.

3. Students must attend the **MANDATORY** field education orientation prior to starting their internship. Students may not begin their field placement until they have attended orientation. Hours accrued at an internship site will not be counted if the student has not attended orientation. Please contact the Field Education Office in advance if you are unable to attend field education orientation due to extraordinary circumstances in order to schedule a make-up session.

4. If a student is terminated from a field placement, the Field Education Coordinator will select the next placement site for the student and the student will be informed of the placement.

5. Termination from a field placement may result in loss of field hours that have already been completed.

6. Students must complete a majority of field hours prior to the end of the semester in order to receive a grade of Satisfactory for field education for that semester.

7. Students who are terminated from two field placements will be dismissed from the program.

8. Students cannot change their field placement once it has started. If they are offered a job at their agency and want to count that job as an internship, it has to be approved by the Field Coordinator.

9. Falsification of field hours will result in failure of the field course and loss of all hours accrued.
BSW Course Descriptions

SOW 2020 Careers in Creating Social Change: Introduces students to the field of social services, with emphasis on the social work profession and other careers that create social change.


SOW 3111 Human Behavior & the Social Environment (HBSE) - II: Development of skills in assessing families, groups, organizations, and communities, their impact on human functioning, and their potential for providing social support.

SOW 3284 Social Work Perspectives on Social Justice: Study of social welfare, programs and services, including forces affecting changes in societal responses to human needs. Open to non-majors and pending social work majors.

SOW 3300 Practice I: Understanding Generalist Practice in Social Work: Study of social work functions, knowledge, values, and skills. Development of ability to use a generalist model of practice.

SOW 3352 Practice II: Interpersonal Skills in Social Work: Study and practice of interviewing, group leadership, written communication, and oral presentations, within the consensual and conflicting contexts of social work

SOW 3401 Social Work Research: Study of quantitative and qualitative methods of building knowledge for social work and the ethical use of research in professional practice.

SOW 3620 Culturally Competent Social Work Practice: Social work intervention and skill development needed to serve oppressed groups.


SOW 4341 Micro-Level Roles and Interventions in Social Work: Study and simulated practice of roles and tasks in systemic problem solving with individuals, families and supportive and remedial groups.

SOW 4343 Macro-Level Roles and Interventions in Social Work: Study and simulated practice of roles and tasks in systemic problem solving to obtain and improve social welfare resources within organizations and communities.
SOW 4730  **Documentation in Social Work Practice:** Development of documentation skills for the delivery of social work services in various agency settings.

SOW 4510  **Field Education:** PR: Completion of required courses in major: GPA 2.5 in major. CR: SOW 4522. Supervised learning experiences in agencies that relate social work practice to theory, requiring 420 clock hours in the field.

SOW 4522  **Field Education Seminar:** PR: Completion of required courses in major: CR: SOW 4510. Weekly seminar to examine the field experience and to relate theory with practice situations.

SOW 4941  **Part-time Field Education:** PR: Completion of required courses in major: GPA 2.5 in major. CR: SOW 4522. Supervised learning experiences in agencies that relate social work practice to theory, requiring 420 clock hours in the field. To be called SOW 4932 Special Topics in the spring of 2014.

SOW 4515  **Part-Time Field Education Seminar:** PR: Completion of required courses in major: CR: SOW 4941. Weekly seminar to examine the field experience and to relate theory with practice situations.

**SOCIAL WORK ELECTIVES**

GEY 3001  **Gerontology: An Interdisciplinary Overview:** Study of aging from an interdisciplinary perspective. (Web Course) (Fall, Spring)

SOW 3740  **Social Work Practice with Loss & Life’s Transition:** A wide range of losses across the life span presented from a strengths perspective. (Fall)

SOW 4148  **Introduction to Military & Veteran Culture in Social Work Practice:** An introduction to military life providing specific ways to better understand, communicate, and effectively interact with military, veterans, and their families. (Fall)

SOW 4283  **Social Work and The Law -** This course provides students with an orientation to the legal system, with particular focus on the roles that social workers may play within courts and other legal processes. In particular, this course will help students navigate the law and legal systems pertaining to family law, criminal law, mental health, and child welfare. (Summer)

SOW 4322  **Social Work Practice with Groups:** This course is designed to provide the theories and skills of generalist social work practice with small groups in a wide range of social service agencies and with a diverse client population. (Spring)

SOW 4602  **Social Work in Health Settings:** Study of social work roles, interventions, and issues related to helping clients in health settings. (Spring)
SOW 4645 Social Services for the Elderly: Development of interventive skills for obtaining, providing, and improving social services on behalf of elderly persons and their families. (Fall)

SOW 4650 Child Abuse: Treatment and Prevention: The social worker’s role and interventions with victims of child abuse and their family members. (Spring, Fall)

SOW 4654 Children's Services: Study of societal responses to children’s needs. Development of skills for preventing family breakdown, placing children in alternative care, and reuniting children with their families. (Fall, Summer)

SOW 4673 Social Work Practice: The Lesbian, Gay, Bisexual, and Transgendered (+) Experience: Sexual orientation and cultural diversity, policies and resources affecting gay & lesbian people, community based therapeutic and preventive interventions with gay & lesbian clients. (Spring)

SOW 4705 Prevention and Treatment of Adolescent Substance Abuse: An in-depth review of prevention, intervention, and treatment, recovery and relapse issues and public policies regarding adolescents with substance abuse problems. (Spring)

SOW 4706 Intervention with Substance Abusers: Strategies for working with persons who abuse alcohol, other drugs and substances. (Fall)

SOW 4754 Forensic Social Work Theory and Practice: An introduction to the theories and practice of forensic social work. The course focuses on roles, ethics, skills, and functions of the social worker in forensic practice as well as theoretical frameworks for forensic practice in social work. (Web or F2F) (Fall)

SOW 4794 Social Work Practice with Immigrants and Refugees - Social work practice with immigrants and refugees, specifically addressing social policies, programs and legal issues impacting this population from national and international perspectives. (Spring)

UCF Cares
During your UCF career, you may experience challenges including struggles with academics, finances, or your personal well-being. UCF has a multitude of resources available to all students. Please visit UCFCares.com if you are seeking resources and support, or if you are worried about a friend or classmate. Free services and information are included for a variety of student concerns, including but not limited to alcohol use, bias incidents, mental health concerns, and financial challenges. You can also e-mail ucfcares@ucf.edu with questions or for additional assistance. You can reach a UCF Cares staff member between 8 a.m. and 5 p.m. by calling 407-823-5607. If you are in immediate distress, please call Counseling and Psychological Services to speak directly with a counselor 24/7 at 407-823-2811, or please call 911.
Faculty Advising for Professional Development

Introduction: In a professional educational program, the relationship between a faculty advisor and a student is a critical component. In this relationship, the student may receive professional development over academic, career, and research goals. Faculty members can assist students with licensure and supervision questions. Students should reference the School of Social Work website http://cohpa.ucf.edu/faculty-research/school-of-social-work/ to identify faculty interest areas and contact faculty members for professional development.

Purpose of Professional Development Advising:
A. Explain the personal and professional qualifications necessary for becoming a social worker.
B. Prepare the student for field education.
C. Advise the student concerning career opportunities and to help the student identify career goals.
D. Answer the student’s questions about further social work education, including qualifications and opportunities.
E. Contrast academic versus professional programs of education.
F. Identify students who may be experiencing difficulties in learning and in professional development.

Ongoing Professional Development Advising:
A. Students admitted to the BSW program will be introduced to faculty members who will provide professional development advising regarding social work careers, social work education, research, and professional development.
B. Prior to graduation students will be encouraged to seek professional advising from faculty members to explore relevant careers, the licensure process, or graduate school opportunities.
C. Faculty members identified by the Honors in the Major (HIM) liaison will serve as research mentors for students completing the HIM program.

Academic Advising

Introduction: In a professional educational program, the relationship between a social work advisor and students is a critical component. In this relationship, students may work through academic, personal, and professional concerns. This advising process recognizes and permits the growth of professional rapport while the student is completing their BSW degree.

Purpose of Academic Advising:
A. Explain the nature of advisement in a professional program.
B. Explain the uses of the student handbook.
C. Assist the student in meeting university, college and program requirements.
D. Ensure that each student proceeds through the social work program in the proper order.
E. Assist in the selection of university and social work electives relative to the social work student’s goals.
F. Review the student’s field application to make sure that all requirements have been met.
G. Assist the student experiencing academic or professional development difficulties through brief, supportive or facilitative counseling or by referral for needed services.
H. Verify the student’s completion of the requirements for graduation.

**Academic Advising Process:**

A. A student’s first advising contact with the BSW Advisor is usually following the admission to the program. The purpose of this contact is to help the student plan for completing the degree requirements and involves completion of an academic degree plan. This degree plan or program of study will detail the specific courses and sequence of courses student will take to complete the BSW degree.

B. It is highly recommended and encouraged for students to consult their BSW Advisor each semester before registration. This will assist students to ensure they are remaining on track and have enough credit hours for graduation.

C. At the beginning of the student’s senior year, a conference should occur to review the student’s completed field application and review the student’s academic record to make sure that all requirements thus far have been achieved. At this point, the BSW Advisor may consult with the Coordinator of Field Education so that a tentative placement plan can be made prior to the Coordinator of Field Education’s contact with the appropriate agency.

**Graduation Verification:** Graduation advising involves reviewing and verifying the students audit and the information found on the check sheet for graduation, required by the University. The Office of Undergraduate Student Services provides verification of completion of all requirements. The semester prior to graduation, students need to file their intent to graduate online. Once completed, an advisor with the Office of Undergraduate Student Services will contact the student and ask the student to schedule an appointment to verify requirements have been met for graduation only, if a possible problem exists. If no potential problem was identified students need to meet with the BSW Advisor.

*Throughout the program it is the student’s responsibility to monitor credit hours to ensure earning the 120 hours to graduate from UCF. The BSW Program Coordinator, BSW Advisor, and Undergraduate Student Services Advisors will assist.

**Excess Credit Hour Surcharge**

In 2009, the Florida Legislature implemented Section 1009.286, to encourage students to complete their baccalaureate degree as quickly and efficiently as possible and established an Excess Credit Hour Surcharge. The bill requires universities to add
a surcharge to each credit hour taken in excess of the total number of credit hours required to complete the degree being pursued.

The surcharge percentage is determined by your start date. If you entered a state university for the first time as an undergraduate student between and including Fall 2009 and Summer 2011, the surcharge is 50% of the normal tuition rate. If you started in Fall 2011 or later, the surcharge is 100% of the normal tuition rate. For more information visit http://registrar.ucf.edu/excess-hours

Program and School Policies

BSW Program Readmission Process

Students who have been out of the social work program for two (2) consecutive semesters must re-apply for readmission to the Program. The process is below.

I. The former student will prepare a written request for readmission to the BSW Program. The request for readmission will include:
   a. A statement that summarizes the events leading to the student leaving the program (e.g. medical withdrawal, academic issues, or fit to practice issues);
   b. A summary of actions taken by the student since leaving the BSW Program that address the issue(s) leading to the student exiting the program;
   c. A clear rationale for requesting readmission to the program that includes a discussion of the students actions to address the reason for leaving;

II. Upon receipt of the request for readmission the BSW Program Coordinator will review the student’s file and request for readmission to the BSW Program.
   a. Each request for readmission will be reviewed by the BSW Committee.
   b. Recommendations regarding whether to readmit the student to the BSW Program will be submitted to the BSW Program Coordinator.

III. Readmission Review Procedure
   a. When the BSW Program Coordinator in the School of Social Work receives a request for readmission to the BSW Program, the Coordinator will convene the BSW Committee to review the request and discuss any concerns or issues related to the student.
   b. Committee Procedure: The BSW Committee will review the documentation submitted including the student’s request for readmission to the BSW Program and the request for readmission to the BSW Program. Based on the documentation submitted, the committee members will deliberate regarding the nature of the
events leading to the student exiting the program and implications regarding possible readmission. The BSW Advisor will keep notes of the discussion and the decision on whether to readmit the student to the BSW Program.

c. If there are any concerns identified, the BSW Advisor or the BSW Program Coordinator will meet with the student to address any questions or concerns.

d. Based on the input of all parties the BSW Program Coordinator will make a decision to readmit or decline readmission of the student and will notify the student in writing of the decision and rationale for the decision regarding the student’s readmission request. The BSW Program Coordinator will notify the Director of the School of Social Work of the decision as needed.

Policies on Class Behavior

1. **Policy on Student Class Participation and Attendance:** Social work students are required to attend ALL class sessions. Professionalism typically involves collegial sharing and peer support. By being present in class, students develop a commitment to, and a skill in, mutual problem solving and team work. For this reason, class attendance is mandatory. In some classes, part of the student’s grade is based on participation, team work, and attendance. A student’s grade may be lowered for lack of participation, tardiness, and absences. More than three absences, *(this number may vary depending on the instructor and semester the course is being taught, i.e. summer)* regardless of reason, at the discretion of the instructor, may result in: (a) a partial (A- to B+) letter grade reduction in the course; or (b) makeup assignments being required.

2. **Policy on Student Papers:** Effective written expression is essential for professional practitioners where records often decide a client’s fate, as in court and medical cases. Thus, students are expected to always present their ideas clearly and properly. Grammar, punctuation, and spelling are to be correct in all papers submitted to professors and field instructors. When noted by the instructor, formal papers are to be typed, double-spaced, and conform to professional standards of writing using the APA 6th edition. Papers not conforming to these standards of style and exactness may be returned un-graded. Check with your instructor regarding specific guidelines.

3. **Policy on Academic Dishonesty:** Academic dishonesty falls into one of two categories - cheating and plagiarism: **Cheating** is the violation of classroom rules of honesty with respect to examinations and assignments. Any student helping another student cheat is as guilty as the student cheating. Students found guilty of cheating may receive a
zero on the assignment, a failing grade for the course or dismissal from the BSW program. A referral to student conduct will be made if cheating has been identified. **Plagiarism** is the undocumented use of another’s work without proper citation. Any student found guilty of plagiarism in course assignments may receive a zero on the assignment, a failing grade for the course or dismissal from the BSW program. A referral to student conduct will be made if plagiarism has been identified.


4. **Confidentiality:** The General Counsel for UCF has instructed the School of Social Work as follows:
   a) All information contained in a student record is confidential and cannot be released to any agency or outside organization without a signed consent from the student.
   b) The University is not permitted to complete background clearance checks, or driving record checks on students. If placement sites require this information, the student must have the checks performed at the students’ expense.
   c) Field placement organizations should not assume that a student referred by the School of Social Work has a “cleared” background.
   d) The only exception to this policy is when the student is also an employee of the University. In this situation employee records can be released with permission.

5. **Policy of Meeting Course Assignment Deadlines:** Students are expected to submit assignments on the identified due date in class. **No faxes are accepted.** For each assignment submitted late, the student’s final course grade may be reduced by 5 points (for example, from 92 to 87). Unless there are extenuating circumstances, no assignment will be accepted after the last day of class. Check with your instructor regarding course guidelines

6. **Policy on Incomplete Work and “I” Grades:** When a student is unable to complete all requirements for a course by the end of the term due to extenuating circumstances, (s)he may be assigned an incomplete grade (“I”) by the instructor. An incomplete grade is only given by an instructor when remaining requirements can be completed by the student in a short time after the term has ended. Students are expected to have completed at least 80% of the course and have attended the majority of classes. Acceptance of assignments via e-mail is up to the discretion of each faculty member. Incomplete forms are completed online when the instructor submits final grades. Once this is done, the student will receive an e-mail from the Registrar’s office asking to agree with the terms of the incomplete. It is recommended the instructor and student correspond through e-mail and have documentation of the assignment to be completed. The student
should see the instructor to request an incomplete grade and to make arrangements for completing course requirements by the deadline set by the instructor. Usually by the end of the next semester a student who does not complete required assignments may, at the discretion of the instructor, receive a failing grade (F) for the course. Under University Policy, the (I) will change to an (F) automatically after one (1) year or upon graduation, whichever occurs first.

**Criminal Charges While in the BSW Program**

Prior to entering the BSW Program students are asked to disclose information regarding a criminal history including felony and misdemeanor offenses that include convictions or current charges. While in the BSW Program students arrested for a misdemeanor or felony offense must notify the BSW Program Coordinator immediately. Students who report an arrest will be referred to the Office of Student Conduct. Students may be asked to provide documentation from the legal system that outlines the offenses with which they have been charged. In addition, when appropriate student’s will provide supporting documentation (e.g. date of conviction, court mandated programs).

While criminal action is pending against a student, the student will not be allowed to enter into a field placement or continue in an existing placement if the nature of the offenses relates to their ability to practice social work. The BSW Program Coordinator, Field Placement Coordinator, and Director of the School of Social Work will meet to review the criminal action pending in order to determine if the student will be removed from the field placement site. Once the criminal action is resolved the BSW Program Coordinator, Field Placement coordinator in consultation with the Director of the School of Social Work will determine the student’s continuance in the BSW Program.

Upon disposition of the criminal action students will produce evidence from the court to the BSW Program Coordinator. If a student is convicted of a crime the BSW Coordinator may recommend dismissal from the BSW Program to the Director of the School of Social Work. Each case will be reviewed individually to determine the severity of the crime and implications of the conviction that may affected the student’s fitness to practice social work.

If upon review of the relevant documentation, it appears that a student has misrepresented the status of pending charges, a prior conviction of a misdemeanor or felony offense to the BSW Program faculty or staff, the student will be referred to the Office of Student Conduct and may be dismissed from the BSW Program depending on the severity and nature of the pending charges or the prior conviction.

**Policy on Non-Discrimination**

Consistent with the University of Central Florida’s policy regarding equal opportunity and affirmative action, the School of Social Work is committed to carrying out its program without regard to age, sex, race, national origin, religion, marital status, disability, or veteran status.
The School of Social Work supports the goals of affirmative action as identified in State and Federal statutes and Executive orders and within our Code of Ethics Standards. This means that the School strives to treat all students equally and fairly in all academic matters, regardless of age, race, sex, national origin, sexual orientation (not protected within the University), religion, marital status, disability or veteran status applied to social service agencies used for field placement. In addition, placement agencies must be able to show evidence of policy commitments to Non-Discrimination in both service delivery and employment. (See BSW Field Education Manual)

**Religious Observances or Military-Related Responsibilities**
If you experience a scheduling conflict or need accommodation for religious observance or military-related responsibilities, please speak with your instructor to discuss your circumstances.

**Policy on Harassment**

Introduction: Among the principles which guide the School of Social Work is the belief that all people deserve to be treated in a manner that recognizes their individuality, dignity and self-worth. In order to promote this principle, the sexual harassment of students, faculty, and/or staff is strictly prohibited.

**Harassment:** (Taken from Equal Opportunity/Affirmative Action - University of Central Florida)

Harassment consists of abusive behavior directed toward an individual or group because of race, color, sex, age, national origin, religion, disability, marital status, or veteran’s status. Illegal harassment occurs when discriminatory intimidation, ridicule, and insult is so severe and pervasive as to alter the conditions of employment and create an abusive environment. Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors or verbal or physical conduct of a sexual nature when:

1. Submission to such conduct is made either explicitly or implicitly, a term or condition of an individual’s employment, performance appraisal, or academic performance or a condition for a student’s grade, or
2. Such conduct has the purpose or effect of substantially interfering with an individual’s work or academic performance or creating an intimidating, hostile, or offensive working/education environment. The University
   a) strictly prohibits making submission to harassment either explicitly or implicitly a term or condition of an individual’s employment, performance appraisal, or evaluation of academic performance; and
   b) forbids harassment that has the purpose or effect of interfering with an individual’s performance or creating an intimidating, hostile, or offensive environment. (Equal Opportunity/Affirmative Action - University of Central Florida.)
Title IX
“Title IX prohibits sexual discrimination, including sexual harassment and assault. If you or someone you know has been harassed or assaulted, you can find resources available to support the victim, including confidential resources, and information concerning reporting options at shield.ucf.edu. Perpetrators are subject to expulsion or termination and may also be subject to criminal penalties.” (Office of Student Rights and Responsibilities)

Faculty-Student Relations: The NASW Code of Ethics is clear in regard to professionalism. In keeping with the spirit of the Code of our profession and in recognition of the power faculty potentially have over the academic careers of students; intimate relations between faculty and social work students are unacceptable. Students who experience discomfort when observing or being subjected to a faculty member’s (1) personally directed sexually oriented remarks in or outside of the classroom or (2) inappropriate behaviors of a sexual nature, (i.e. intimate touching, kissing, caressing) are experiencing sexual harassment.

Further, faculty is cautioned against behaviors that create the perception of sexual harassment. Under no circumstances is it acceptable for a faculty member to date a social work student. It is the belief of the School of Social Work that amorous relationships between faculty and their students, due to the natural power imbalance between faculty and students, could be potentially damaging to the student. Just as social work practitioners should not date their clients, faculty should not date their students.

Field: While in Field placement, agency staff serves as Field Instructors, Placement Supervisors, and agency colleagues. As such, sexual harassment of a student by field agency staff is also strictly prohibited. Field agency staff is to conduct themselves in a professional manner in all of their dealings with UCF School of Social Work students. Dating between field staff and students is not acceptable.

Allegations by students regarding sexual harassment by field staff should be reported to the student’s Field Liaison and to the Director of the School of Social Work.

The Code of Ethics by NASW recommends social workers avoid dual relationships with clients whenever possible and states, “Dual or multiple relationships occurs when social workers relate to clients in more than one relationship, whether professional, social, or business. Dual or multiple relationships can occur simultaneously or consecutively.” The Code also prohibits sexual relationships and sexual harassment between social worker and client (previous or current) and clients’ family members. Therefore, non-professional relations between social work students and agency clients or family members are unacceptable.
Policy on Substitution of Common Program Prerequisite Courses

1. When a student wishes to substitute a course for one of the program prerequisite courses, the student must provide a copy of the description of that course from the catalog where the course was taken to the program coordinator. A syllabus also may be provided by the student as supporting evidence of course comparability.

2. If approved, the BSW Coordinator will complete a course exception form, attach the course description to the form if needed, and submit this material to the COHPA Office of Undergraduate Student Services so the exception can be recorded on the student’s knights Audit.

Policy on Substitution of Required Social Work Courses

1. The course to be substituted must have been taken in an accredited BSW program and the student must have received at least a grade of “C” in the course. The course must have been taken within six (6) years of initial enrollment or readmission to the BSW program. If approved, the BSW Coordinator will complete a course exception form, attach the course description to the form if needed, and submit this material to the COHPA Office of Undergraduate Student Services so the substitution can be recorded on the student’s knights Audit.

2. The course description should document the course being substituted contains content equivalent to the social work course. If needed, the student may provide additional material (e.g., syllabus, course text) to document that the course contained equivalent content.

Policy on Obtaining Final Grades

Because of the need for confidentiality, grades, papers, and tests cannot be left out in the open in the School of Social Work’s Central Office where other people might view them or provided via phone or email. For the purpose of confidentiality, grades will now be posted online. Students can access posted grades immediately through My UCF.

Policy on Course Changes and Schedule Exceptions

1. **Course Changes:** The instructor reserves the right to make announced changes in course requirements, content, schedule, and assignments.

2. **Exceptions to Class Schedule:** Faculty of the School of Social Work will meet all classes as scheduled in the UCF academic calendar. Exceptions to the class schedule are to be avoided, but may be made under the following conditions:
   A. Reasons consistent with the University’s sick leave policy.
B. Presentations by the faculty member of an academic paper, workshop, seminar, etc., at a professional meeting.
C. Attendance by the faculty member at a professional conference or meeting.
D. Attendance at approved University, College, and school functions.
E. Field trips with students.
F. Release time given to students for alternative assignments that are to be completed outside of class hours (e.g., videotaping, group research, hands-on social work experiences in the community).
G. Other reasons as approved by the Director of the School.

3. **Final Exam Schedule:** Final exams will be given during exam week. If no exam is given, class will still meet.

**Policy on Expectations for Social Work Students: Populations Served and Modes of Intervention**

Social workers intervene directly with and on behalf of diverse populations. These include adult men and women, persons of African American, Asian American, Hispanic, or multicultural decent, children, gay, lesbian, bisexual and transgendered individuals, persons with disabilities, older adults, persons with HIV/AIDS or other physical and mental conditions and the economically disadvantaged. Additionally, social workers also provide services through a variety of helping strategies, including, but not limited to: assessments; contracting; home visits; office interviews; individual, family, and group counseling referrals; case management, program and community evaluations; grant writing; advocacy; education; and follow-up.

Social work is not an easy profession; it requires disciplined delivery of services, set within a conceptual framework based on scientifically tested theories. Ethical professional practice is guided by complex social, behavioral, and practice theories. Social work is an art and a science.

Not all individuals are able to “do” social work. A student, who in the judgment of the faculty is unable to meet these expectations, may be denied admission or may not be eligible to complete the degree requirements. The student and his/her BSW Advisor will explore alternative educational and career options.

**Policy on Student Grievances**

**Purpose:** For the benefit of both faculty and students as well as for providing a formal communication channel for students who feel they have been unfairly treated, the School of Social Work has a formal procedure for student grievances.

Undergraduate student appeals of grades (typically limited to final grades) resulting from an instructor’s: Alleged deviation from the instructor’s established and announced grading policy. Alleged errors in application of grading procedures. Alleged lowering of grades as retaliation for non-academic matters, including
discrimination. This procedure should be followed when students are willing to resolve complaints against a social work faculty member at the School level. Grievances regarding other than social work faculty should be handled by college and/or university grievance committees.

This document pertains to all student-faculty grievances with the exception of complaints about the professional judgment exercised by an instructor in assigning a grade. As cited from the Student Rule Student Handbook (The Golden Rule: A Handbook for Students http://www.goldenrule.sdes.ucf.edu/).

Procedures for Student Grievance: It is the School policy to encourage the informal resolution of grievances directly between the student and the faculty member. If this cannot be accomplished, the student is encouraged to continue resolution by presenting the problem in writing or orally through appropriate procedures. The appropriate procedures for student grievances within the School require that any student or student representative having a complaint must:

1. Discuss the problem with the faculty member involved unless the student perceives that this places the student in jeopardy. She/he may then seek advice from a faculty member of her/his choice, BSW Advisor, or BSW Coordinator. At this stage, or at any other step in the grievance procedure, a student is free to consult any faculty member for advice in resolving the problem and/or the Executive Committee of either the BSW or MSW Social Work Student Association.

2. If the grievance is not resolved in Step 1, the student should then make an appointment to see the Coordinator of the BSW Program. (Should the Coordinator of the School be the target of the grievance, another faculty member will be elected by the Director to carry out the duties assigned to the Coordinator in regard to the grievance procedure). The grievance should be presented clearly, stating the facts of the case. All parties involved in the complaint must be clearly identified.

3. If unresolved in Step 2, the student must put her/his grievance in writing and submit it to the BSW Program Coordinator.

4. The BSW Program Coordinator and/or Director (if the Coordinator is not the target of the grievance), and faculty member are to schedule a meeting to resolve the grievance.

5. If the student grievance still has not been resolved at this meeting, the School Director should convene a review committee to hear the grievance. This committee will make every effort to meet no later than 15 school days from the date of the written complaint. This review committee should be composed of BSW Coordinator and one faculty member, an appointed member of the Advisory Council if available, and one to two students in their final year of the major. The students must be selected randomly from the list of second year students in the program. If the first student selected does not wish to serve, the selection process should continue in the same manner until a student in the major, willing to serve, has been selected. The review committee will, subsequently, hear the student’s grievance.
The Review Committee Process

1) The student grievance must be stated as clearly and as detailed as possible in writing. Copies of the grievance must be distributed to all committee members by the School Director.

2) The committee is not to be officially convened to hear the grievance until the faculty member involved has had an opportunity to receive the written student charges. The faculty member must respond in writing to the committee within seven school days after having received the charges. Copies of the faculty response must be distributed to all committee members by the School Director.

3) The committee will convene the meeting within ten school days after receipt of the written student grievance and response from the faculty member.

4) At the meeting, the committee shall designate a voting chair to conduct the proceedings.

5) The committee will question both the student and the faculty member separately concerning the facts presented on both sides.

6) Upon completion of questioning period, the complainant and respondent will be asked to leave the room. The committee will then discuss the case and assess whether or not the grievance has merit.

7) Based on their findings, the committee will recommend a plan of action for the student, for the faculty member, and if necessary, for the BSW Coordinator, BSW Advisor, and the School Director.

8) The Committee Chair will formally document the committee findings and present them in writing to the School Director for distribution to all parties.

9) If either or both parties involved will not accept the judgment of the committee, she/he is free to pursue the matter outside the School of Social Work. For information regarding College and University grievance procedures, individuals should see the most current edition of The Golden Rule: A Handbook for Students (http://www.goldenrule.sdes.ucf.edu/).

Policy on Retention, Advancement and Termination

The criteria for evaluating students’ academic and professional performance are outlined in the BSW Handbook, course syllabi and in the Field Education Manual. These typically include evaluation of written work, participation and attendance, oral presentations and a formalized evaluation for field agencies to complete. The students also participate in the field evaluation process. The field program has a clear set of criteria including competencies that address the goals of generalist social work practice. These are contained in the BSW Field Manual. All BSW students in the field and their field instructor have a copy of the BSW Field Manual. It is also available online.
Whenever a student is not making satisfactory progress toward their social work degree, as indicated by an end-of-the-semester GPA of 2.5, Unsatisfactory in Field Practicum, or an ethical violation the faculty member will notify the BSW Program Coordinator who will notify the student and BSW advisor. A meeting will be held to develop a plan which specifies the actions the student will take to achieve the desired level of skill, knowledge, or competency and the time frame for completion. The plan is signed by all parties involved. If the student fails to comply with the documented plan, a recommendation will be made to the Director of the School of Social Work to dismiss the student. Policies and procedures for terminating a student will be discussed on the following pages.

The policies reflect not only the ability of students to demonstrate competence in the field of social work through academic coursework and assignments, but also the ability to establish effective relationships with client systems and other professionals, as well as the values of the social work profession as evidenced by standards identified by the following:

1. **Scholastic Standard**: Includes overall GPA, GPA in required social work courses, and course grades.
2. **Professional Values and Ethics Standard**: Students demonstrate adherence to ethical, legal, and professional directives and expectations.
3. **Self-Awareness Standard**: Students demonstrate professional readiness through a commitment to the process of self-reflection and self-critique, assuming full responsibility for professional growth and for protecting clients, peers, supervisors, faculty, and other relevant parties from the adverse effects or personal performance problems and behaviors.
4. **Interpersonal Relationship Skills Standard**: Interactions with peers, clients, faculty, staff, advisors, supervisors, agency personnel, and field instructors reflect integrity, honesty, and cooperation, as well as a clear understanding of professional role and appropriate boundaries.
5. **Responsibility and Professional Readiness Standard**: Appropriate levels of responsibility and professional readiness are demonstrated over the course of the program of study.
6. **Critical Thinking and Problem-Solving Abilities Standard**: Individual reasoning reflects comprehensive analysis that distinguishes fact from inference; conclusions are grounded in relevant data, information, and evidence.
7. **Communication Skills Standard**: All verbal, nonverbal, and written communication exchanges are in accordance with professional standards and in APA format.

In so doing, the program seeks to balance its responsibilities to the students and to potential clients and consumers. The program recognizes the special responsibility of social work in preparing students to work with vulnerable populations while respecting the rights of students within the framework of University procedures.

**Student Advancement Policy:**

*To remain in the School as a candidate for a bachelor degree in social work, a student must:*
A. Earn a grade of “C” or better in each required course for the social work major. The student automatically advances and should consider him/herself advanced unless informed otherwise.

B. Maintain a 2.5 GPA and satisfactory in non-letter graded courses.

C. If a student’s GPA drops below 2.5, the student will be reverted to “provisional status” by the School of Social Work, and a new academic plan developed.

D. If a student earns a “D” or “F” in a social work course, that course must be repeated and only once. If applicable, students may use grade forgiveness to substitute the initial grade.

E. Comply with the standard of the “Code of Ethics” of the National Association of Social Workers (NASW).

F. Demonstrate particular personal and professional qualifications: intelligence, initiative, social concern, appreciation for differences in others, self-awareness, problem solving ability, ease in relating with others, dependability, humanitarian interests in helping people and in improving human services. Adequate reading and writing skills and critical thinking skills are crucial to the social work professional.

G. Students must demonstrate a willingness to work directly with and on behalf of diverse populations in a variety of human service agencies. These include people of differing races and ethnicities; adult men and women; children; persons with disabilities; older adults; gay, lesbian and transgender individuals; persons with HIV/AIDS or other physical and/or mental conditions; and economically disadvantaged individuals. The proclivity and skills to provide services through a variety of helping strategies including, but not limited to: assessments; contracting; home visits; office interviews; individual, family, and group counseling; referrals; case management, and community evaluations; grant writing; advocacy; education; and follow-up.

H. Meet with BSW Advisor prior to registration each term to review courses and progress.

I. Meet with BSW advisor at least once during the junior year and once during the senior year for additional professional advisement.

J. Achieve a grade point average of 2.5 in the major to enter field education and to graduate.

Note: Students are encouraged to review their audits regularly for accuracies and credit hour requirement.

The advancement process assures that each student maintains adequate progress in gaining knowledge, skills, and competencies required for graduation and professional practice. Social work students are expected to behave in a manner that is consistent with the values, ethics, and conduct requirements of the profession of social work. The BSW Program developed academic performance standards and examples of essential behavior to ensure clarity on expectations for student behavior and achievement and to ensure that students from our program are well-suited for the professional demands and responsibilities of professional social workers. The Policy on Advancement, Retention or Termination in the BSW Program as outlined in the
application materials and the BSW Handbook includes the following:

**Scholastic Standard:**
1. Students must achieve/maintain a GPA of 2.5 in required social work courses. If a student’s GPA drops below 2.5, the student will be reverted to a “provisional status” by the School of Social Work.
2. Students must earn a grade of “C” or better in all required social work courses.
3. If a student earns a “D” or “F” in a social work course, that course may be repeated once. If applicable, students may use grade forgiveness to substitute the initial grade.

**Professional Values and Ethics:**
1. Judgment and conduct are consistent with the values and ethics of the profession as stated in the NASW Code of Ethics.
2. Demonstrates potential for adherence to ethical expectations and obligations in working with diverse client populations, validating the dignity and worth of all people.
3. Refrains from cheating and plagiarism (as defined in the Golden Rule) and demonstrates personal integrity in meeting the objectives of the social work program and in fulfilling all program requirements.
4. Demonstrates respect for the rights of others and upholds the ethical standards of client privacy and confidentiality in the classroom and in all other arenas.

**Self-Awareness:**
1. Demonstrates awareness of self and its impact on interpersonal and professional relationships.
2. Addresses any conflicts between personal and professional values and demonstrates willingness to grow toward professionalism by reconciling those differences responsibly, in particular as personal biases relate to prejudice and discrimination.
3. Demonstrates the capacity to assess strengths, limitations, and suitability for professional practice through the program of study.
4. Acknowledges, seeks help to resolve and ultimately resolves personal problems, psychosocial distress, legal problems, substance abuse, or mental health difficulties that interfere with judgment, academic performance, and/or interactions with clients, peers, supervisors, faculty, and other relevant parties.
5. Demonstrates the ability to deal with life stressors through the use of appropriate coping mechanisms.

**Interpersonal Relationships:**
1. Relates interpersonally in a manner that is respectful, non-manipulative, non-disruptive, nondiscriminatory, and characterized by maturity.
2. Uses proper channels for conflict resolution.
3. Maintains appropriate boundaries in all relevant relationships and arenas.
4. Respond to evaluation and criticism with appropriate professional behavior in the classroom and in the internship environment.
Responsibility and Professional Readiness:

1. Demonstrates the ability to adhere to agency protocols and policies, dress codes, and documentation requirements. Demonstrates behaviors on campus, in the classroom, in the field placement, in the community, and with peers that are in compliance with program policies, institutional policies, and professional ethical standards.

2. Refrains from illegal drug use and demonstrates behavior that is consistent with UCF’s Disciplinary Rules (Golden Rule) on drugs and alcohol as outlined in the UCF Code of Conduct.

Students are seen as violating the BSW Program’s Academic Performance Standards when they:

- Fail to demonstrate personal integrity in meeting the objectives and goals of the social work program and in fulfilling all program requirements.
- Earn below a “C” in course work, unsatisfactory in field work, and have a social work GPA below the required 2.5.
- Breach the standards of conduct, including but not limited to plagiarism; the giving or falsifying of any academic documents or materials, cheating, and the giving or receiving of unauthorized aid in tests, examinations, or other assigned school work. UCF’s policy on academic integrity is defined in the UCF Catalogue, The Golden Rule and the BSW Handbook.
- Are excessively absent from class, as defined in the instructor’s syllabus.
- Continue to refuse to accept social work values as they proceed through the program or who do not comply with the NASW Code of Ethics.
- Fail to behave in ethical behavior in the community.
- Are found to be in violation of UCF Student Disciplinary Rules, as determined by the UCF Golden Rules.
- Are under the influence of alcohol or drugs in the classroom or field settings, exhibit inappropriate behavior, or demonstrate negligence or unprofessional conduct, as defined in the NASW Code of Ethics.
- Interact inappropriately or ineffectively with faculty, staff, peers, field instructors, or in other collegial relationships.

Students seen as violating the above will be reviewed by the BSW Committee. The Committee will make recommendations to the Director for the proper course of action. All procedures relating to the performance review shall be carried out in a manner that will protect the student’s right to privacy. Members of the BSW Committee are expected to observe the confidential nature of the information made available as well as any discussions.

Possible Outcomes of Review:

1. No action needed.
2. Mutually agreed upon counseling.
3. Mandatory participation in, and satisfactory completion of, an alcohol or drug rehabilitation program.
5. A departmental probationary period during which specified criteria must be met.
6. Referral to a University Disciplinary Committee.
7. Suspension or dismissal from the program.

The student has the right to appeal the committee’s decision. The process is outlined in the BSW Handbook and the UCF Catalogue. All faculty receive policies and procedures related to the University, College and the School of Social Work during the School’s orientation. Students receive the BSW Handbook that has all of the above policies during their initial orientation to the BSW Program.

Policy on Student Reference Letters

A student’s written request for an employment and/or graduate school reference letter should be received at least three (3) weeks (21 days) before the letter is needed. Submission of a resume is required. If a student requires more than one reference letter from the faculty of the School of Social Work, the student must directly initiate such requests to the faculty member(s) of his/her choice.

Policy on Independent Study

1. **Purpose:** Independent Study (IS) provides an opportunity for the student to explore in depth an area of particular interest. It may not be taken in lieu of, or as a substitute for, those courses which are specified in the curriculum as requirements. Rather, the IS serves to extend the student’s knowledge in a particular subject which may not have been included or covered in depth within the content of scheduled courses.

   Independent study may also be appropriately used when the School as well as the student would derive benefit from a particular research study.

2. **Requirements:**
   A. Independent Study may be requested by a social work student with a grade point average of 3.0 who has completed at least twelve hours of course work in social work.
   B. The limit of IS course credit in the major is six hours, with a maximum of four hours permitted in any one semester.
   C. Although an IS ordinarily is taken by one student with one or more faculty members, on occasion more than one student may be jointly participating in a study. When more than one student is involved in the project and more than one instructor, students and faculty should clarify arrangements for meetings and should be clear about the procedures to be followed with respect to grading.
   D. No student may receive IS credit for content covered in required BSW courses.
   E. It is necessary that an Independent Study Contract (ISC) for the IS be developed by the student and the instructor. The ISC should include objectives, justification of study criteria, a brief content outline, references,
frequency of student-faculty contact, expectations for a research paper or report (see Procedure #3), and the methods of evaluation.

F. BSW students may obtain credit hours to meet Social Work requirements from an IS course taken in another department of the University. IS outside the School is acceptable if the study is related to the student’s specific educational objectives. An IS outside the School cannot be substituted for any required Social Work courses. The same procedures must be followed by the student and the instructor as would apply if the student were taking the IS in the School of Social Work (see Procedures). It is the student’s responsibility to see to it that the instructor in the other department is acquainted with these procedures.

3. Procedures:
   A. The formal procedure begins with the student seeking authorization from the BSW Coordinator or lead faculty who establishes the student’s eligibility for the IS in accord with the policy established above.
   B. The student obtains an ISC from an instructor to earn the IS under that instructor’s guidance.
   C. Instructor and student, together, complete an ISC. The ISC then goes before the BSW Coordinator for approval.
   D. BSW Coordinator forwards the ISC (which, at this point, will also serve as an override) to the Office of Undergraduate Student Services.
   E. To register for an IS course: The BSW student registers for SOW 4906 Directed Independent Studies, or SOW 4912 Directed Independent Research, and presents the approved ISC at registration.
   F. At the completion of the IS, a statement is completed by the faculty member and kept in the student’s file in the School office. This statement briefly summarizes what was accomplished in the IS.

Professional Development

Continuing Education
The School of Social Work offers continuing education for individuals employed in human services, supports local service delivery systems through faculty and student involvement in community and professional activities, and provides a suitable educational base for students who wish to pursue a graduate degree in social work.

National Association of Social Workers

The National Association of Social Workers (NASW) is the largest professional social work organization in the world. Social work students at UCF are eligible for NASW membership and are strongly encouraged to join. Students who join NASW can take advantage of reduced membership dues while in college. Special transitional dues are available for the first two years following graduation. Membership in NASW provides an opportunity to network with social workers around the world, receive the monthly NASW News, reduced rates on
various NASW journals, books, periodicals and the state conference, voting privileges in national and local association elections, hold office on the National Board and local committees, and may be nominated for NASW local and Florida “Student Social Worker of the Year”. Application forms for NASW membership are available in the Social Work office or online at www.naswfl.org.

UCF COHPA Alumni Association

All graduates of the BSW and MSW programs are members of the UCF COHPA Alumni Association. The purpose of the chapter is to serve the professional networking, fellowship and continuing education needs of the department's alumni as well as to provide multiple levels of support for the department and its current students. The association puts on an annual CEU event, raises money for the SSW scholarships, and collaborates with the social work student organizations on other projects and events. Check out the Social Work Alumni Association at www.ucfalumni.com/socialwork and find us on Facebook: UCF Social Work Alumni Association.

BSW Student Association (BSWSA)

The School of Social Work is committed to assisting students enhance their learning, networking in the communities and provide community service to human service agencies. In order to accomplish this we have a strong student association that meets regularly to schedule the programs requested. Previous activities included educational programs and community services projects like the Gift Giving Tree during the holidays and our food drive. Students also enjoy having social events, participating in planning and attending Legislative Education and Advocacy Day (L.E.A.D.) and the end of year graduation/celebration ceremony. We invite you to join and participate in the association. Applications for membership are located in HPA-1 room 204.

Honors in the Major

The Burnett Honors College coordinates the Honors in the Major (HIM) Program, which is designed to encourage the best juniors and seniors to undertake original and independent work in their major field. Working closely with a faculty committee, students design an Honors thesis or project. The committee consists of a faculty mentor from the student’s major program or department who serves as the Thesis Committee Chair, a second faculty member from the student’s major program or department, and a third faculty member from another program or department for a total of three committee members. Additional committee members may be added in consultation with the Thesis Committee Chair. (Honors College Handbook)

Website: http://research.honors.ucf.edu/
Phi Alpha Social Work Honor Society/Nu Pi Chapter

The Nu Pi Chapter of the Phi Alpha National Social Work Honor Society was established at UCF in the fall of 2006. Its mission is to recognize and promote scholastic achievement among students and faculty in the undergraduate or graduate social work program at the University of Central Florida. The following are the minimum requirements for recommendation for membership: a declared social work major of at least sophomore status, completed 9 semester (credit) hours of required social work courses, an overall GPA of 3.0 and a social work GPA of 3.5. One time national dues ($30.00) and yearly chapter dues ($20.00) are the member's responsibility. Members in good standing may wear the Phi Alpha medallion with graduation regalia.

Professional Credentials for Baccalaureate Social Workers (BSW’s)

*Social Work Licensure:* Although the State of Florida does not license at the BSW level, over thirty states now legally regulate baccalaureate social workers to practice social work. State regulation requires minimum competency to protect the public and regulates the use of the social work title and may be mandatory in a state where you might become employed. In some states, certain employment settings are exempt from licensure but it is good professional practice to obtain your license regardless of setting.

In most cases, residency and/or employment is not required for licensing. Usually, state social work licensing boards require candidates to pass the basic level social work licensing examination given in each state by the Association of State Social Work Boards (ASSWB) through a professional testing firm. To obtain more information about licensing and the license examination, call the Florida Department of Professional Regulation at 1.850.488.0595
Website: [http://www.myfloridalicense.com/dbpr/](http://www.myfloridalicense.com/dbpr/)
E-mail: call.center@dbpr.state.fl.us

Many states that do license at the bachelor level may require criminal background checks as part of their licensing process. Please be informed that conviction of a serious Misdemeanor or a Felony may impede your ability to obtain a social work license in those states.

Post Graduate Planning

*Job Posting:* Announcements about job openings in community agencies are posted during each term on the bulletin board in the School of Social Work outside the Field Office (room 236). This information is also now available on-line ([http://cohpa.ucf.edu/socialwork/field-education/social-work-community/job-](http://cohpa.ucf.edu/socialwork/field-education/social-work-community/job-))
opportunities/). Students are encouraged to check the board, as well as the website, on a regular basis for information about employment opportunities.

**Graduate School:** If you are planning to pursue a graduate degree in social work you may wish to review the UCF MSW graduate program or graduate programs elsewhere in Florida and other states.

**Advanced Standing:** Applicants with a baccalaureate degree in social work from an accredited Council on Social Work Education program may be considered for the Advanced Standing Program. These courses must have been completed within five (5) years of initial enrollment in the MSW program. The UCF Advanced Standing Program requirements include: a writing sample that is 5-10 pages containing APA citations, three letters of recommendations, a resume, and a personal autobiographical statement are all required to be accepted in the UCF Advanced Standing MSW program.

Students who desire entrance into the UCF Advanced Standing MSW program need to earn a “B-” or better in any undergraduate social work course. Only one earned “C” grade in a bachelor’s of social work course is allowed for admission into the UCF MSW Advanced Standing Program in addition to a social work GPA of a 3.3 (the last 60 credit hours). If more than one “C” grade is earned in a social work course for the BSW degree the course must be repeated for admission into the UCF MSW Advanced Standing Program. For more admissions information on UCF MSW Advanced Standing program visit the following website: http://cohpa.ucf.edu/socialwork/graduate-program/

**Graduate Record Examination (GRE):** The School of Social Work at UCF does not require students to take the GRE for admission. If a student is interested in applying for fellowships or assistantships the GRE must be completed. It is recommended students check to see if other School of Social Work require the GRE for admission.

**Examples of Cultural Diversity Courses**

Cultural diversity courses help students understand and appreciate human diversity. These courses, which focus on both foreign and domestic cultures, provide content about differences and similarities in the experiences, needs, and beliefs of people.

**Cultural Diversity Classes**

The cultural diversity courses listed below meet the Social Work diversity requirement but are not all inclusive. Feel free to check the catalogue and to verify with the BSW Coordinator or BSW Advisor.

**AFA - 3102 Introduction to Africana Studies: a Multidisciplinary** 3 credits

**Approach**

PR: ENC 1102. Key issues and methodologies in African American Studies featuring presentations by representative faculty from various disciplines. Fall, Spring
AMH - 3561 Women in American History I: 3 credits

AMH - 3562 Women in American History II: 3 credits
PR: AMH 2010, AMH 2020 or C.I. Examines industrialization, entry of women into higher education and professions, winning of suffrage, changing profile of female wage earner, and rise of modern feminist movement. Occasional

AMH - 3571 Black American History I: 3 credits

AMH - 3572 Black American History II: 3 credits
PR: AMH 2010, AMH 2020 or C.I. A history of Black America in the Twentieth Century and the continuing struggle for equality in America. Occasional

AMH - 3586 History of the Hispanic Minorities in the U.S.: 3 credits
Course begins with 16th century through the modern period. Special emphasis on Chicanos, Puerto Ricans, and Cubans. Occasional

AMH - 4311 American Culture I: 3 credits
PR: AMH 2010 and 2020 or C.I. The European Backgrounds: Puritanism; Enlightenment; the Great Awakening; Revolutionary Thought: Romanticism; the Southern Mind and the Yankee Response; Popular Culture and the rise of recreation. Occasional

AMH - 4313 American Culture II: 3 credits
PR: AMH 2010 and 2020 or C.I. The Darwinian Revolution; revolt of the intellectuals; the media explosion; mass entertainment in mass culture; the loss of community, the nuclear age, and presentism. Occasional

AML - 3283 Contemporary American Women’s Fiction: 3 credits
PR: Grade of C (2.0) or better required in ENC1102. Examines how novels and short stories by contemporary U. S. women define identity from diverse woman-centered and feminist perspectives. Occasional

AML - 3682 Ethnic Literature in America: 3 credits
PR: ENC 1102. Contributions of linguistic and ethnic groups of non-English origin to the literature of the United States. Occasional

ANT - 3212 Peoples of the World: 3 credits
PR: Sophomore standing. A comparative study of religion, family, politics, philosophy, and other elements of socio-cultural organization of pre-literate societies. Fall, Spring
ANT - 3273  Law and Culture: 3 credits
PR: or CR: ANT 2000 or C.I. An introduction to law as an organizing force in society, including a study of primitive forms of law and social control. Occasional

ANT - 3302  Sex, Gender and Culture: 3 credits
PR: Sophomore standing. The traditional and changing roles of women and men viewed in a cross-cultural perspective. Fall, Spring

ANT - 3610  Language and Culture: 3 credits
PR: Sophomore standing. The study of language in a non-western setting; Language and behavior; language and perception. Fall, Spring

ANT - 4332  People and Cultures of Latin America: 3 credits
PR: One of the following; ANT 2000, or SYG 2000, or PSY 2012, ANT 2410 or C. I. History and society of the peoples of Latin America, emphasizing patterns of subsistence and social organization. Odd Fall

ANT - 4340  Caribbean Cultures: 3 credits

ANT - 4352  African Societies and Cultures: 3 credits
PR: ANT 2000, SYG 2000, or C. I. Anthropological survey of Africa examining the social, cultural, and economic diversity of the continent over time. Even Fall

ASH - 4404  Modern China: 3 credits
PR: EUH 2000 and EUH 2001 or C.I., Political, social, economic, and cultural transformations undergone by China from about the 17th century to the present. Occasional

ASL - 2140  Introduction to American Sign Language 3 credits
Development of ASL vocabulary and grammar. Deaf culture, literature, research examined. Fall, Spring

ASL - 3444  Intro to Signed English and Culture of the Deaf: 3 credits
Vocabulary and grammar through introductory level. Conceptual basis of ASL discussed. Occasional

CCJ - 4129  Cultural Diversity in Criminal Justice: 3 credits
PR: CCJ 3024 or (declared Victim Advocacy Certificate & Junior Standing) or C.I. This course focuses on the problems and issues associated with race, ethnic and gender relations in the administration of justice in a democratic society. Occasional
CCJ - 4670  Women and Crime: 3 credits
PR: Sophomore standing and ENC 1102. This course covers women in criminal justice as offenders and prisoners, as well as crime victims and professionals working in the system. Occasional

CCJ - 4681  Domestic Violence and the Justice System: 3 credits
PR: CCJ 3024. Or C.I. Study of the nature and causes of forms of domestic violence, pertaining to laws, prevention strategies, and justice system response. Occasional

CLP - 3184  Women’s Mental Health: 3 credits
PR: PSY 2012. Social and cultural factors of mental health issues and conditions that are unique to or primarily impact women in the U.S. today. Occasional

DEP - 3464  Psychology of Aging: 3 credits
PR: PSY 2012. An examination of basic psychological processes related to the aging process, with emphasis on the applied implications of changes in perceptual-motor, social emotional and cognitive-intellectual functioning. Occasional

EEC - 4402  Cultural and Family Systems: 3 credits
Explores the institution of family in its cultural context as a living dynamic system. Occasional

FLE - 3160  Education and Culture/Language Diversity: 3 credits
PR: Admission to major, over-all 2.5 GPA, 3.0 GPA in major, and C.I. A cross-cultural field experience which includes cultural and language immersion Theoretical and applied knowledge of culture and language diversity. Occasional

HSC - 3593  HIV Disease: A Human Concern: 3 credits
Analysis of the spectrum of HIV disease and the issues surrounding this public health crisis. Fall, Spring

HUM - 3320  Contemporary Multicultural Studies: 3 credits
PR: HUM 2230, Junior standing, or C.I. Studies the confluence of diverse cultures making up North America in the Information Age, focusing on complete primary sources in philosophy, literature, visual arts and music. Even Fall

JST - 3401  CAH-JUD Jewish People in Antiquity: 3 credits
PR: ENC 1102. History and culture of the Jewish people from the beginnings of Judaism in the biblical era through the Graeco-Roman and rabbinic periods. Fall

JST - 3402  Wanderings: The Jewish People in Dispersion: 3 credits
PR: ENC 1102. The life and history of the Jews in the medieval and modern worlds. Spring
JST - 3820  Modern Israeli Culture:  3 credits
PR: ENC 1102. Development of the State of Israel: Political and ideological struggle for the establishment of the State of Israel, with emphasis on forces which shaped contemporary Israeli society and politics. Occasional

LIN - 4643  Cross Cultural Communication:  3 credits
PR: Junior standing or C.I., and C (2.0) or better required in ENC 1102. Styles of spoken, written, and nonverbal communication of selected cultural groups. Occasional

LIT - 3482  Literature & Popular Culture:  3 credits
PR: ENC 1102. Analysis of media to determine popular values in the formation of popular cultural perceptions. Occasional

PHI - 3638  Ethical Issues in the 21st Century:  3 credits
PR: PHI 2010 or C. I. Applications of ethical theory and moral problem solving to contemporary issues. Occasional

REL - 2300  World Religions:  3 credits
Basic features and historical background of Confucianism, Taoism, Hinduism, Buddhism, Judaism, Christianity, and Islam. Fall, Spring

REL - 3333  Hinduism:  3 credits
PR: HUM 2230, REL 2300, or C.I. A survey of the development of Hindu thought and culture from Vedic times to the Upanashids, Epic Literature to the modern age. Even Spring

REL - 3340  Buddhist Thought:  3 credits
PR: HUM 2230 or REL 2300 or C.I. Teachings of Buddhism and their contemporary applications. Odd Fall, Spring

REL - 3363  Islam:  3 credits
REL 2300 or C.I. Development of Islamic religious thought and culture, emphasizing the teachings of the Qur’an, Hadith, Islamic law, and philosophy with special focus on perceptions of Islam in the West. Fall.

SOP - 3723  Cross Cultural Psychology:  3 credits
PR: PSY 2012. Exploration of theories, issues, and research concerned with the psychological understanding of under-represented minority groups. Odd Spring

SOP - 3724  Psychology of Prejudice:  3 credits
PSY 2012. Examination of literature relating to prejudice toward groups and individuals, development and maintenance of prejudice, and possible ways to reduce prejudice. Even Spring
SOP - 3742 Psychology of Women: 3 credits
PR: PSY 2012. Examination of the psychological impact of changing sex roles on women in modern society. Topics include child rearing, working women, and sex differences in personality and cognition. Fall, Spring.

SOP - 3784 Psychology of Diversity: 3 credits
PR: PSY 2013. A review of the contributions of psychology to the understanding of human diversity related to ethnic background, gender, sexuality, and belief systems. Occasional

SYD - 3700 Race and Ethnic: 3 credits
PR: One of SYG 2000, ANT 2000, PSY 2012, or Junior standing. Theoretical analysis of the emergence, maintenance, and disruption of patterns of racial and ethnic stratification. Fall, Spring.

SYD - 3800 Sex Roles in Modern Society: 3 credits
PR: One of SYG 2000, ANT 2000, PSY 2012, or Junior standing. The traditional and changing roles of women and men viewed in a sociological perspective. Fall, Spring.

SYD - 4810 Women in Contemporary Society: 3 credits
PR: One of SYG 2000, ANT 2000, PSY 2012, or Junior standing. Examination and evaluation of the status of women in the context of the major social institutions (e.g., family, education, religion, economy and polity). Fall, Spring.

SYP - 3562 Social Perspectives on Domestic Violence: 3 credits

SYP - 3630 Popular Culture in Society: 3 credits

SYP - 4514 Patterns of Violence in Society: 3 credits

SYP - 4730 Patterns of Aging in Society: 3 credits
SYP  - 4732  Minority Aging:  3 credits

Financial Aid

There are a number of sources of financial assistance available to students. Many types of assistance require separate applications for each semester, while others allow for the application for both semesters to be submitted at the same time. Information can be obtained from the Office of Student Financial Assistance located in Millican Hall. You may contact them by phone (407) 823-2827 or website http://finaid.ucf.edu/. Scholarships are available to aid students earn their social work degree. The deadline for many is September 30th. For additional information please visit: http://www.cohpa.ucf.edu/scholarships#social.

UCF must comply with the Federal Student Financial Aid regulation that states that in order to receive federal aid, students must be actively academically engaged (according to a federal definition) in each course in which they are enrolled. For the first disbursement of financial aid, we are required to gather this information no later than Friday by 5:00 pm of the first week of each new semester. (Fall 2016 is August 22)

Faculty must either take attendance and input the student’s attendance in the Roll Call link on canvas or identify an assignment students must complete by the end of the first week of classes.

Communicating with Students and Faculty

- **Bulletin Boards:** Check the bulletin boards located around the classrooms HPA 1-246, 272 & 207, for announcements about the Bachelors of Social Work Student Association events, social work activities, and other items.
- **Faculty Boxes:** You may leave messages and materials for social work faculty in the School of Social Work office.
- **Facebook:** Join the BSW Advising Page to learn about important events, stay in the know about important deadlines, and ask general questions about the BSW program. Don’t miss out join today!!! [www.facebook.com/BSWAdvising](http://www.facebook.com/BSWAdvising)
- **Job Posting:** Announcements about job openings in community agencies are posted on the bulletin board students are encouraged to check them on a regular basis for information about employment opportunities [www.facebook.com/ucfsocialwork](http://www.facebook.com/ucfsocialwork)

Safety Escort Services

The Safety Escort Patrol Service (S.E.P.S.) has part-time student workers, hired and trained by the UCF Police Department, to provide an Escort Service to anyone on
campus during the evening hours, Sunday through Friday. The S.E.P.S. workers wear yellow shirts with the insignia S.E.P.S. on it, and carry radios that are in direct communication with the police dispatchers. Besides providing safe escorts for people, the S.E.P.S. are also trained as Crime Watchers. For S.E.P.S. ESCORTS CALL 823-2424. If the S.E.P.S. are off duty, please call 823-5555 and a police officer will be dispatched to assist you. A safe escort is offered on campus 24 hours a day. To request this service: Contact 407-823-2424 or visit website: http://www.ucfsafetyescortpatrolservice

Helpful Hints

Memorize your University Identification (ID) and (NID) number. This will be a seven-digit number. For example, Mary Smith may have an ID of 1234567. For every transaction you make, and each time you log into MT UCF, you will be asked for this information.

UCF mandates that our electronic communication is by the Knights email only. Please use the link in your Student Center to set up your account as soon as possible and then monitor the e-mailbox. Information that may affect your program or graduation eligibility is sent through Knights.ucf.edu and failure to have or to monitor your Knights email does not negate your responsibility. Please familiarize yourself with the following site: myucf.edu Students Self-Service Student Center. Think of this as your “command central” for students transactions. It is through this site that you will be able to register for classes, view your enrollment status, and monitor your financial aid and student accounts, and much more. You are also able to view the course catalog and schedule of classes at this site.

To determine courses that have been completed or still need to be taken, please access your knights Audit (program of study, and herein called “audit”) through My UCF ➔ Student Self Service ➔ Student Center ➔ “other academic…” Completed courses/requirements will have satisfied or unsatisfied. If you disagree with any information on your audit, please take a copy to the COHPA Undergraduate Student Services Office (HPA II, Room 115) to resolve.

You are responsible for the classes you take. We strongly suggest that you meet with the BSW Program Coordinator and/or the BSW Academic Advisor to develop a student degree plan

Faculty Information

Anderson, Kim, LCSW, Ph.D. (University of Kansas), Professor and Coordinator of the Social Work Track in the Public Affairs Ph.D. Program. Dr. Anderson is the author of Enhancing Resilience in Survivors of Family Violence (Anderson, 2010), a book informed by her research on, teaching about, and practice in the field of family violence. It provides empirical findings and conceptual insights for helping professionals and students to assist people affected by violence and
oppression to cultivate their strengths and resilient capacities. Populations that she studies include women affected by intimate partner violence and child witnesses of domestic violence. Her teaching interests include clinical practice, theory, and research.

**Brown, Kevin G., Ph.D.** (Florida State University). Dr. Brown’s areas of interest include evidence-based practice, child welfare, social work theory, social policy and research.

**Burg, Mary Ann, MSW, LCSW, Ph.D.,** (University of Florida), Associate Director for Research, Associate Professor, Dr. Burg has an extensive background in practice and research in medical settings, with a special focus on interdisciplinary health professions’ training and quality of care for persons with cancer.

**Chapple, Reshawna, Ph.D., LMSW,** (Arizona State University), Assistant Professor, Dr. Chapple areas of specialization are Black and African American families, intersectionality (race, class, gender and disability), d/Deafness, diversity and inclusion in higher education and social work practice with diverse populations. Dr. Chapple dissertation entitled: *Being a Deaf Woman in College is Hard. Being Black Just Adds: Understanding the Complexities of Intersecting the Margins*, explored issues of intersectionality, identity and belonging in college students who are Black, deaf and female.

**Dillon, Mary E. MSW, Ed.D.,** (Nova Southeastern University), Instructor, Dr. Dillon worked for several years in afterschool programming for high at-risk adolescent girls and their families in inner-city Miami. Her research interest in mental health, drug and alcohol abuse, and teen pregnancy has led to a number of scholarly publications. Other interests include working with at-risk girls that are involved, or may become involved in the juvenile justice system. Prior to relocating in Florida, Dr. Dillon taught as an Adjunct Professor in the University of Oklahoma-Tulsa, School of Social Work program.

**Dziegielewski, Sophia F., LCSW, Ph.D.,** (Florida State University), Professor - Dr. Dziegielewski serves as Editor of the *Journal of Social Service Research* and Coordinator of the Military Certificate. She teaches at both the graduate and the under-graduate levels primarily in the areas of research, mental health practice, addictions, military practice and psychopharmacology. Her interest in health and mental health is clearly reflected in her numerous books, articles, and scholarly works.

**Ferreti, Christine, MSW** (New York University), On-line Field Coordinator. She has over 7 years of experience in clinical practice with families. She also has on line teaching experience.

**Gammonley, Denise, LCSW, Ph.D.** (University of North Carolina), Associate Professor, Dr. Gammonley’s areas of expertise are in aging and mental health. Her research has focused on social support systems and lay helper interventions for older adults with mental illness. She is also interested and involved in issues related to international social work.

**Gryglewicz, Kimberley Ph.D., MSW,** (University of South Florida), Assistant Professor, Dr. Gryglewicz has extensive knowledge and expertise in developing, implementing, and evaluating multi-component mental health and suicide prevention programs and services. Her areas of interest and research focus on risk and resiliency factors; risky behaviors, self-harm, traumatic stress, and suicide; end of life care and
bereavement; and community-based services for youth and families. She is also interested and involved in implementing and enhancing state-level systems of care and service delivery.

**Hall, Shelley, MSW** (Florida State University) Instructor, Assistant Field Coordinator. Ms. Hall has worked in the Central Florida area for many years in various settings including child welfare, foster care and adoptions. She has 11 years of experience in the healthcare setting with an emphasis on Pediatrics and Neonatal Intensive Care. She has a strong interest in the needs of families dealing with children with special needs.

**Harris-Jackson, Tameka, PhD, LICSW, MSW,** (Widener University, Chester, PA) – Dr. Harris-Jackson has worked in the field of social work as clinician, supervisor, consultant, researcher, and analyst. Her areas of interest and expertise are macro social work and clinical work with couples. Her research interests include women's sexuality, HIV/AIDS, Black American women's sexual and mental health, health disparities, and faith/spirituality. She has previously taught courses at the undergraduate level, including macro interventions, research, social welfare, policy, statistics, human sexuality, and gender and spirituality in social work.

**Kohn, Robin, MSW, LCSW, BSW Program Coordinator,** (Florida State University), Associate Instructor. Ms. Kohn specializes in health social work including working with persons with disabilities, especially catastrophic injuries, loss and bereavement and end-of-life issues. She brings thirty (30) years of practice experience to her social work courses. Her teaching areas include the Practice Courses, Loss & Life’s Transition and Healthcare.

**Lawrence, Shawn, LCSW, Ph.D., MSW Coordinator** (University at Buffalo), Associate Professor. Dr. Lawrence’s area of expertise is in practice with children. Her research focuses childhood obesity, truancy and alcohol consumption on college campuses. Her teaching areas include psychosocial pathology, medications in social work practice.

**Leon, Ana, LCSW, Ph.D.,** (New York University), Associate Professor
Dr. Leon’s areas of expertise are in health and mental health of children and their families with a specialization in Infant Mental Health and children with chronic illnesses. Her research is focused on: coping among chronically ill children and their families, childhood obesity, infant mental health and community based services for children and families. Her areas of teaching include infant mental health, practice with individuals and families, psychopathology, child welfare and social work documentation. She is also involved in international social work related to children and families in Russia and Brazil.

**Lumpkin, Tiffany, MSW** (University of Pittsburgh) – Currently working at the Parramore KidsZone and has worked as a faculty member and field instructor at the University of Pittsburgh.

**Mann, Mary, MSW,** (University of Central Florida), Instructor, Ms. Mann has worked in a variety of settings, primarily with adolescents and young adults. Her areas of interest include policy development, social work education and marginalized populations, and issues impacting LGBTQ youth, particularly homeless youth and those in the care system.

**Mazany, Shellene, MSW, LCSW,** (University of Central Florida), Online MSW Coordinator/Instructor. Ms. Mazany is a licensed clinical social worker who has
worked in the mental health field for 16 years. Her commitment to helping students of all ages and her strong desire for working with students has led her to various roles as a clinician and administrator. In 1999, Ms. Mazany founded and developed the CHILL Program; a counseling program still thriving in Orange County elementary, middle and high schools. Ms. Mazany has strong interests in social work values and ethics, addictions and family of origin issues. She is passionate about sharing what she has learned as a clinical social worker with others.

**McGregor, Maxine, MS, MSW** (University of Central Florida) Instructor, Title IV-E Program Manager. Ms. McGregor has worked in child welfare for 16 years for Department of Children and Families and the Community Based Care (CBC) lead agency, Family Services of Metro Orlando. Ms. McGregor has completed her clinical experience with substance abuse clients and with patients in hospice care. Ms. McGregor also serves currently in the armed forces with the Florida National Guard. Her interest is working with children and families to strengthen the dynamics of the family holistically.

**Molina, Olga, LCSW, DSW,** (Hunter College), Associate Professor
Dr. Molina has extensive knowledge in occupational social work practice with individuals and families. Her areas of interest and research are cultural diversity, group work, and domestic violence among the immigrant population.


**Steen, Julie, Ph.D.** (Florida State University), Associate Professor
Dr. Steen's areas of expertise include child welfare systems, human rights, and policy development. Her research focuses on organizational characteristics of child welfare systems, perceptions of child welfare policies, and integration of the human rights philosophy into social work practice.

**Stewart, Chris, Ph.D.** (Florida State University), Associate Professor
Dr. Stewart’s research attempts to provide empirical evidence for improving community-based interventions. In particular, he is interested in the interaction of individual and environmental risk factors and the mechanisms through which these factors may contribute to behavior. His latest projects have focused upon the juvenile justice system and identifying those elements that might enhance adolescent reentry into their communities.

**Wharton, Tracy, PhD, LCSW** (University of Alabama), Assistant Professor, Dr. Wharton's areas of expertise are in the intersection of healthcare and well-being for older adults, in military family issues, and in trauma and compassion fatigue. Her research and clinical work has focused on families living with dementia, aggressive behavior in dementia and delirium, depression interventions for older adults, and on equine-facilitated psychotherapy interventions.

**Whitworth, James, Ph.D.** (Florida State University). Associate Professor. Dr. Whitworth’s primary research focus has been on identifying and implementing interventions for military members, veterans, and their families. He has presented and published research on trauma response/recovery, Post-Traumatic Stress Disorder assessment/treatment, family violence, and building community capacity within
military communities. Dr. Whitworth latest projects have concentrated on helping veterans and military members use alternative approaches for bouncing back from deployment-related experiences.

**Withers, Jacquie, MSW, LCSW, Coordinator of Field Education** (Florida State University), Ms. Withers is an experienced licensed clinical social worker who has practiced in the Central Florida area for many years as a clinician and administrator. She has worked in a variety of settings including healthcare, oncology, hospice, foster care and the UCF Counseling Center. She has a strong interest in the needs of foster children, cancer survivors and issues relevant to college students.

**Yegidis, Bonnie, Ph.D.,** (University of South Florida), **Director and Professor of the School of Social Work**. Dr. Yegidis areas of expertise include domestic violence and research methodology. She is senior author on a textbook entitled Research Methods for Social workers, now in its seventh edition. She is also co-author of a book entitled “Evidence-Based Practice with Women: Toward Effective Social Work Practice with Low-Income Women”. She is engaged in research examining the use of social media sites among older adults and is also evaluating the impact of unemployment in young adults. She teaches courses in social work practice, social work research, and social administration.
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